

La Barbarie Hotel Guernsey - Accessibility Statement

Accessibility

Please find outlined below our Accessibility Statement containing information we hope will ensure you enjoy your visit to La Barbarie Hotel Guernsey.

Prior to your arrival

Enquiries and reservations may be made by phone or email. Should you require a taxi to the hotel from the Airport or Harbour we would be delighted to book them on your behalf. Directions to the hotel can be found on our website. A link is sent with all confirmation emails.

On arrival at the hotel

Entrance to the hotel is by way of two steps from the car park and another step into the reception area. We are more than happy to help you with your luggage and will collect it from your car and deliver it to your room if preferred.

Reception area

Floor is Karndean Desk height is 71cm

Reception is all on one level.

Seating is available in the Reception Area

Suitcase storage is also available

Public areas

From Reception to the Restaurant and the Bar there are no stairs.

Our corridors are well lit and are Karndean flooring and are 85cm and 95cm wide.

The Restaurant has Karndean floors and has a slight incline from Reception/Bar to the Restaurant.

The Restaurant and Bar are also accessible from our secondary car park pool side.

Entrance to the Bar from the pool side car park is via a walkway which has a slight incline and through the wide bar doors, the bar has Karndean flooring. There is ample movable seating in both the Restaurant and bar and there are chairs with or without arms.

Full waiter service is operated for both Lunch and Dinner.

Breakfast has a buffet selection and also full waiter service.

Background music in the restaurant and bar.

All areas are well lit.

Toilets

Our public toilets are situated on the ground floor area and are easily accessible from the Restaurant. The corridor to the toilets is 95cm wide.

The fire alarm system is bells and our ground floor rooms do have strobe lighting on the alarm.

Assistance is given if evacuation is necessary.

Accommodation

Three rooms are located on the ground floor next to Reception through a corridor 85cm wide.

Four rooms are located on the ground floor and have access from our secondary car park on the pool side. The corridor here is 95cm wide.

We do not have adapted bathrooms and grab rails are not in the bedrooms as standard.

First floor Rooms are via a carpeted stair case with 16 steps. There is a handrail on one side.

We have four ground floor rooms (Room 20 Room 21 Room 22 and Room 23) and three first floor rooms (Room 14 Room 4 and Room 7) with Walk-in wet room type showers.

Please note that our Poolside Deluxe Rooms are located in a separate block to the main hotel and accessible by approximately 8 steps. There is a hand rail on both sides.

There is NO lift to take guests to the first floor.

Your Acceptance of this Policy

Small fridges are available on request for medication. We are able to use the front doors in the event of evacuation. The bells will ring continuously if evacuation is needed. If you require assistance for evacuating please notify us on arrival by ticking the appropriate box on your registration form.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement; however we welcome your feedback to continuously improve on the information we provide. If you require further assistance please call 01481235217.