

## Accessibility

Please find outlined below information we hope will ensure you enjoy your visit to La Barbarie Hotel

### Prior to your arrival

Enquiries and reservations may be made by phone or email.

Should you require a taxi to the hotel from the Airport or Harbour we would be delighted to book them on your behalf.

Directions to the hotel can be found on our website. A link is sent with all confirmation emails.

### On arrival at the hotel

Entrance to the hotel is by way of one step from the car park and another step into the reception area. We are more than happy to help you with your luggage and will collect it from your car and deliver it to your room if preferred.

### Reception area

Floor is tiled.

Desk height is 1.1m

Reception is all on one level.

Seating is available in the Reception Area

Suitcase storage is also available

### Public areas

From Reception to the Restaurant and Bar there is an up and down stair with five steps on each side

There is a handrail on one side both up and down. The stairs are carpeted.

Our corridors are well lit and carpeted but are 85cm and 95cm wide

The Restaurant has tiled floors, leading into the conservatory which has a wood floor and is on one level. There is one small step from the Restaurant into the Bar THERE IS NO HANDRAIL

The Restaurant and Bar are also accessible from our secondary car park pool side.

Entrance to the Bar from the pool side car park is via wide doors, the bar is carpeted. One small step from the Bar into the Restaurant, we are happy to assist with wheelchairs into the Restaurant from the bar

There is ample movable seating in both the Restaurant and bar and there are chairs with or without arms.

Full waiter service is operated for both Lunch and Dinner.

Breakfast has a buffet selection and also full waiter service

Restaurant tables are laid with table linen.

Background music in the restaurant and bar.

All areas are well lit.

### Toilets

Our public toilets are situated on the ground floor area and are easily accessible from the Restaurant.

From the Bar there is one small step THERE IS NO HANDRAIL

The corridor to the toilets is 95cm wide

The fire alarm system is bells and does not have flashing lights. Assistance is given if evacuation is necessary

#### Accommodation

Three rooms are located on the ground floor next to Reception through a corridor 85cm Wide

Five rooms are located on the ground floor and have access from our secondary car park on the pool side. The corridor here is 95cm wide.

We do not have adapted bathrooms and grab rails are not in the bedrooms as standard

First floor Rooms are via a carpeted stair case with 14 steps. There is a handrail on one side.

We have three ground floor rooms (Room 19 Room 22 Room 23) and one first floor room (Room 14) with Walk-in wet room type showers

Please note that our Superior Rooms are located in a separate block to the main hotel and accessible by approximately 12 steps. There is a hand rail on both sides.

There is NO lift to take guests to the first floor.

#### Additional information

Small fridges are available on request for medication.

We are able to use the front doors in the event of evacuation. The bells will ring continuously if evacuation is needed. If you require assistance for evacuating please notify us on arrival by ticking the appropriate box on your registration form.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement; however we welcome your feedback to continuously improve on the information we provide. If you require further assistance please call 01481235217